

Terms and Conditions for “Win a PlayStation®5 when you pay a SP Bill on AXS” (“Promotion”)

The Promotion is organised by AXS Pte Ltd (“AXS”) and supported by Singapore Power Limited (“SP Group”).

ELIGIBILITY:

1. This Promotion is open to all existing AXS customers, who make Qualifying Transaction (as defined in Clause 6) on Participating Channels (as defined in Clause 4) (“Eligible Customer”).
2. Staff and their spouses (if applicable) of AXS and staff of SP Group are not eligible to participate in the Promotion.
3. AXS may from time to time in its absolute discretion decide on the eligibility for participation in the Promotion.

PARTICIPATING CHANNELS:

4. Only eligible payments performed on the following channels will qualify for the Promotion (“Participating Channels”).
 - (i) AXS Station
 - (ii) AXS e-Station
 - (iii) AXS m-Station

PROMOTION PERIOD:

5. The Promotion shall commence from 1 November 2023 – 29 February 2024, both dates inclusive (“Promotion Period”).

QUALIFYING TRANSACTION AND CHANCE ALLOCATION:

6. Eligible Customers must successfully perform SP Group bill payment through the Participating Channels during the Promotion Period to be eligible for the Promotion (“Qualifying Transaction”).
7. Chances allocation for Qualifying Transaction are as follows:

Chance Allocation	
Any Participating Channels	
1 bill unique bill paid per month	1 Chance
GreenUP Challenge on SP Group app	
Participate in any GreenUp Challenge on SP Group app	10 Chances (1-time bonus)

8. There is no limit to the number of chances Eligible Customers may be allocated during the Promotion Period across the Participating Channels.
9. Draw chances are accumulative throughout the Promotion Period.

10. Draw chances accumulated are non-transferable and cannot be combined with draw chances accumulated by any other Eligible Customer.
11. Participants must enter in the same email address registered on both AXS and SP app to qualify for the bonus 10 Chances

CONDUCT OF DRAW:

12. The Draw will be conducted on **28 March 2024**, Thursday, 10.30 am at 53 Mohamed Sultan Road #01-K1 Sultan Link Singapore 238993 (or any other date, time, and/or venue as may be determined by AXS).
13. At the end of the Promotion Period, twelve (12) winners and twelve (12) reserve winners will be selected.
14. The winners and reserve winners will be selected at random by means of a computerized or electronic system. The reserve winners are drawn to replace any winner subsequently disqualified.
15. All winners will be contacted by phone. AXS will attempt to make at least two (2) phone calls a day for three (3) consecutive working days to the winner, from phone number (+65) 6560 2727, to obtain their full particulars for verification purposes. In the event that AXS is unable to contact a winner within this period, AXS will choose an eventual winner from the reserve winner list.
16. Eligible Customers with special needs, such as hearing or speech disability, may contact AXS at www.axs.com.sg > Contact Us to inform of their preferred contact method (such as SMS) for the Promotion. If they are the eventual winners, AXS will contact them based on their preferred contact method for verification purposes.
17. The winner(s) may be requested to provide proof of account ownership of the payment services which they have made to participate in the Promotion.
18. AXS's decision as to the winners and reserve winners of the Promotion shall be final and conclusive.
19. All winners will be notified via phone and post.

PRIZE:

20. There will be twelve (12) sets of PlayStation®5 Disc Console, worth S\$799 each ("Prize") to be given away for the Promotion.
21. Each winner may only win one (1) Prize for the Promotion.
22. The Prize is non-exchangeable, non-transferable, and non-redeemable for cash, credit, or any other prizes and other items in part or whole.
23. AXS reserves the right to replace or substitute the Prize with another item of similar value at any time and without prior notice.

24. AXS reserves the right to forfeit any Prizes for any winners who do not provide the required information upon the request of AXS.
25. The winners and/or any other persons who benefit from the Prize accept and enjoy the Prize at their own risk. AXS shall not be responsible or liable for any defect or malfunction in the Prize and/or for any loss, injury, damage or harm suffered or incurred in connection with the receipt, use, or enjoyment of the Prize by any person.
26. AXS makes no warranties or representations whatsoever as to the quality of fitness for purpose or any other implied terms and conditions with respect to the Prize.
27. Actual Prizes may differ from the images used for the Promotion or in any communications or publications relating thereto. The Customer shall not have any right to make any claims or demands against AXS in connection with such variances.

PRIZE COLLECTION:

28. Winners shall collect their Prize within the collection period and at the appointed venue specified by AXS and shall comply with any instructions specified by AXS. In the event a winner fails to collect the Prize within the stipulated collection period and/or fails to comply with any other instructions or conditions specified by AXS, the Prize may be forfeited at AXS's absolute discretion.
29. Winner must be present in person and present the Winner's confirmation letter and his/her NRIC/FIN for the collection of the Prize. In the event that the Winner is unable to collect his/her Prize in person, he/she is able to authorize collection by another person with an authorization letter.

Collection Details:

- Address: 61 Mohamed Sultan Road, #01-11 Sultan Link Singapore 239001
- Time 9.30 am – 5.30 pm (Monday – Friday, excluding public holidays)

30. AXS may donate any forfeited Prize(s) to a charitable organization of AXS's choice.

GENERAL:

31. The winners of the Promotion will be announced on the AXS website (<https://www.axs.com.sg/>) and AXS Facebook (<https://www.facebook.com/axs.sg>).
32. AXS reserves the right to use the names and partial contact numbers of the winners in any advertising and/or promotional materials and/or on the AXS website without prior notice, or otherwise engage the winners in any form of publicity for AXS.
33. Notwithstanding anything herein, AXS has the absolute discretion to determine the eligibility of any person to participate in the Promotion or receive the Prize.
34. AXS reserves the right to partially or completely cancel, terminate or suspend the Promotion for any reason without any liability whatsoever.
35. AXS's decision on all matters pertaining to the Promotion is final and binding. No further correspondence regarding the Promotion, these Terms, or any decision made by AXS in

connection therewith and/or the results will be entertained. AXS reserves its absolute right to determine an outcome and act as it deems fit in any dispute and/or issues relating thereto.

36. AXS shall not be liable to the Eligible Customer for any loss or damage or expenses arising in connection with the Promotion, including without limitation, any error in computing any draw chances, any technical hardware or software breakdown or malfunction or defects, or lost or unavailable network connections, and any notice that is misdirected or lost in the post, which may affect any Eligible Customers' eligibility in the Promotion.
37. AXS shall not be liable to any person in any way for any loss or damage howsoever arising from or in connection with the Promotion and/or any of the Prizes.
38. AXS reserves the right at any time to amend or delete these Terms and/or any of the instructions or explanations at its sole discretion without prior notice. Any such changes shall be binding and will take effect immediately upon such amendment, change, or deletion. Participation in this Promotion shall constitute acceptance of these Terms and any amendment(s) thereof.
39. In the event of any inconsistency between these terms and conditions and any brochures, marketing, or promotional materials relating to the Promotion, these terms and conditions shall prevail.
40. These terms and conditions are governed by Singapore law and the Eligible Customers agree to submit to the exclusive jurisdiction of the Singapore Courts.
41. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (2001) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Promotion.

PERSONAL DATA PROTECTION ACT

42. The Eligible Customers consent under the Personal Data Protection Act (2012) ("Act") to the collection, use, and disclosure of their personal data by/to the organizers, promoters, or conductors of the Promotion and such other third parties for the purpose of the Promotion.
43. The Eligible Customers confirm that they have read and agree to be bound by the terms of the AXS Privacy Policy, as may be amended, supplemented, and/or substituted by AXS from time to time, copies of which can be found at <https://www.axs.com.sg/>.